Table 1: ACCESS AND SERVICE

Data for Recipients in the Northeastern Region

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	CHS	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs
CHILDREN'S HEALTH											
HealthCheck Screens, Ages 0 - 5											
# of Eligibles	2,917	344	1,663	5,985	5	84	6,341	25	449	16,889	113,923
# of Eligibles Screened	845	121	554	2,825	1	35	3,005	10	290	7,686	55,100
% Eligibles Screened / Total Eligibles	28.97%	35.17%	33.31%	47.20%	20.00%	41.67%	47.39%	40.00%	64.59%	45.51%	48.37%
# of Eligible Years	1,665	163	721	3,426	3	44	3,655	14	265	9,958	73,260
% Eligibles Screened / Eligible Years	50.76%	74.39%	76.83%	82.45%	34.29%	80.15%	82.21%	69.77%	109.61%	77.19%	75.21%
# of Screens (Frequency)	1,352	228	996	5,566	3	56	5,346	11	490	14,048	94,992
# of Screens per Eligible	0.46	0.66	0.60	0.93	0.60	0.67	0.84	0.44	1.09	0.83	0.83
# of Screens per Eligible Year	0.81	1.40	1.38	1.62	1.03	1.28	1.46	0.77	1.85	1.41	1.30
HealthCheck Screens, Ages 6 - 14											
# of Eligibles	1,965	224	1,148	3,428	2	51	4,606	15	264	11,067	89,480
# of Eligibles Screened	111	20	91	392	0	9	618	0	50	1,291	17,525
% Eligibles Screened / Total Eligibles	5.65%	8.93%	7.93%	11.44%	0.00%	17.65%	13.42%	0.00%	18.94%	11.67%	19.59%
# of Eligible Years	1,087	105	485	1,951	1	29	2,724	7	152	6,541	59,871
% Eligibles Screened / Eligible Years	10.21%	19.00%	18.76%	20.09%	0.00%	31.49%	22.69%	0.00%	32.82%	19.74%	29.27%
# of Screens (Frequency)	146	21	95	414	0	9	683	0	50	1,418	18,850
# of Screens per Eligible	0.07	0.09	0.08	0.12	0.00	0.18	0.15	0.00	0.19	0.13	0.21
# of Screens per Eligible Year	0.13	0.20	0.20	0.21	0.00	0.31	0.25	0.00	0.33	0.22	0.31
HealthCheck Screens, Ages 15 - 20											
# of Eligibles	647	75	348	1,126	0	16	1,599	3	76	3,750	30,267
# of Eligibles Screened	23	0	13	95	0	1	100	0	5	237	2,708
% Eligibles Screened / Total Eligibles	3.55%	0.00%	3.74%	8.44%	0.00%	6.25%	6.25%	0.00%	6.58%	6.32%	8.95%
# of Eligible Years	280	26	123	503	1	6	747	1	37	1,725	16,341
% Eligibles Screened / Eligible Years	8.21%	0.00%	10.56%	18.90%	0.00%	16.00%	13.38%	0.00%	13.36%	13.74%	16.57%
# of Screens (Frequency)	28	0	15	103	0	1	113	0	6	266	3,064
# of Screens per Eligible	0.04	0.00	0.04	0.09	0.00	0.06	0.07	0.00	0.08	0.07	0.10
# of Screens per Eligible Year	0.10	0.00	0.12	0.20	0.00	0.16	0.15	0.00	0.16	0.15	0.19
HealthCheck Screens, Ages 0 - 20											
# of Eligibles	5,295	623	3,067	10,115	7	145	11,985	43	758	30,318	221,186
# of Eligibles Screened	979	134	658	3,312	1	43	3,465	10	345	8,947	73,558
% Eligibles Screened / Total Eligibles	18.49%	21.51%	21.45%	32.74%	14.29%	29.66%	28.91%	23.26%	45.51%	29.51%	33.26%
# of Eligible Years	3,032	294	1,329	5,880	4	79	7,127	22	454	18,223	149,472
% Eligibles Screened / Eligible Years	32.29%	45.54%	49.50%	56.33%	26.09%	54.78%	48.62%	44.94%	75.94%	49.10%	49.21%
# of Screens (Frequency)	1,526	249	1,106	6,083	3	66	6,142	11	546	15,732	116,903
# of Screens per Eligible	0.29	0.40	0.36	0.60	0.43	0.46	0.51	0.26		0.52	0.53
# of Screens per Eligible Year	0.50	0.85	0.83	1.03	0.78	0.84	0.86				0.78

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Wisconsin Department of Health and Family Services

# Table 1: ACCESS AND SERVICE

**Data for Recipients in the Northeastern Region** 

	CHS	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs
FAM: Family Health Plan	MHS: Managed Health Services								UHP: Uni	ty Health Plans	
GHC: Group Health Cooperative of South Central WI	NHP: Network Health Plan								VHP: Vall	ev Health Plan	

Table 1: ACCESS AND SERVICE

Data for Recipients in the Northeastern Region

	Data	tor Rec	ipients	in the No	ortneast	ern Keg	ion				
	CHS	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs
CHILDREN'S HEALTH											_
Non-HealthCheck Health Care Visits, Age < 1											
# of Eligibles	1,041	114	529	2,098	4	28	2,280	10	155	6,048	37,332
# of Eligibles Receiving	619	58	296	1,349	1	25	1,547	7	141	4,043	24,695
% Eligibles Receiving / Total Eligibles	59.46%	50.88%	55.95%	64.30%	25.00%	89.29%	67.85%	70.00%	90.97%	66.85%	66.15%
# of Eligible Years	453	47	195	897	2	11	961	4	73	2,643	16,708
% Eligibles Receiving / Eligible Years	136.77%	123.62%	152.12%	150.42%	57.14%	227.27%	160.95%	175.00%	194.48%	152.98%	147.80%
# of Visits (Frequency)	2,526	173	1,547	8,735	3	67	5,733	24	552	19,360	97,490
# of Visits per Eligible	2.43	1.52	2.92	4.16	0.75	2.39	2.51	2.40	3.56	3.20	2.61
# of Visits per Eligible Year	5.58	3.69	7.95	9.74	1.71	6.09	5.96	6.00	7.61	7.33	5.83
Non-HealthCheck Health Care Visits, Ages 1 - 5											
# of Eligibles	2,163	254	1,223	4,509	2	67	4,677	17	336	12,556	89,019
# of Eligibles Receiving	1,224	110	474	2,213	1	29	2,687	2	251	6,991	50,940
% Eligibles Receiving / Total Eligibles	56.59%	43.31%	38.76%	49.08%	50.00%	43.28%	57.45%	11.76%	74.70%	55.68%	57.22%
# of Eligible Years	1,212	116	527	2,530	1	33	2,694	10	192	7,315	56,552
% Eligibles Receiving / Eligible Years	100.98%	95.03%	90.03%	87.48%	85.71%	88.78%	99.73%	19.35%	130.67%	95.57%	90.08%
# of Visits (Frequency)	4,534	207	1,665	9,086	1	61	7,634	14	879	24,081	160,069
# of Visits per Eligible	2.10	0.81	1.36	2.02	0.50	0.91	1.63	0.82	2.62	1.92	1.80
# of Visits per Eligible Year	3.74	1.79	3.16	3.59	0.86	1.87	2.83	1.35	4.58	3.29	2.83
Non-HealthCheck Health Care Visits, Ages 6 - 14											
# of Eligibles	1,965	224	1,148	3,428	2	51	4,606	15	264	11,067	89,480
# of Eligibles Receiving	640	54	342	1,294	0	18	1,779	5	138	4,270	37,832
% Eligibles Receiving / Total Eligibles	32.57%	24.11%	29.79%	37.75%	0.00%	35.29%	38.62%	33.33%	52.27%	38.58%	42.28%
# of Eligible Years	1,087	105	485	1,951	1	29	2,724	7	152	6,541	59,871
% Eligibles Receiving / Eligible Years	58.89%	51.31%	70.50%	66.33%	0.00%	62.97%	65.30%	75.95%	90.59%	65.29%	63.19%
# of Visits (Frequency)	1,600	103	813	3,535	0	23	4,036	20	388	10,518	90,134
# of Visits per Eligible	0.81	0.46	0.71	1.03	0.00	0.45	0.88	1.33	1.47	0.95	1.01
# of Visits per Eligible Year	1.47	0.98	1.68	1.81	0.00	0.80	1.48	3.04	2.55	1.61	1.51
Non-HealthCheck Health Care Visits, Ages 15 - 20											
# of Eligibles	647	75	348	1,126	0	16	1,599	3	76	3,750	30,267
# of Eligibles Receiving	223	23	115	421	0	5	627	1	39	1,454	13,074
% Eligibles Receiving / Total Eligibles	34.47%	30.67%	33.05%	37.39%	0.00%	31.25%	39.21%	33.33%	51.32%	38.77%	43.20%
# of Eligible Years	280	26	123	503	0	6	747	1	37	1,725	16,341
% Eligibles Receiving / Eligible Years	79.62%	87.34%	93.43%	83.74%	0.00%	80.00%	83.91%	75.00%	104.23%	84.31%	80.01%
# of Visits (Frequency)	656	42	316	1,449	0	8	1,618	2	89	4,180	38,092
# of Visits per Eligible	1.01	0.56	0.91	1.29	0.00	0.50	1.01	0.67	1.17	1.11	1.26
# of Visits per Eligible Year	2.34	1.59	2.57	2.88	0.00	1.28	2.17	1.50	2.38	2.42	2.33

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**Data for Recipients in the Northeastern Region** 

	снѕ	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs	
FAM: Family Health Plan	MHS: Managed Health Services							UHP: Unity Health Plans				
GHC: Group Health Cooperative of South Central WI		NHP: Net	work Heal	th Plan			VHP: Valley Health Plan					

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Data for Recipients in the Northeastern Region

	снѕ	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs
CHILDREN'S HEALTH											
Non-HealthCheck Health Care Visits, Ages 0 - 20											
# of Eligibles	5,295	623	3,067	10,115	7	145	11,985	43	758	30,318	221,186
# of Eligibles Receiving	2,622	230	1,227	5,253	2	73	6,088	15	514	16,024	121,690
% Eligibles Receiving / Total Eligibles	49.52%	36.92%	40.01%	51.93%	28.57%	50.34%	50.80%	34.88%	67.81%	52.85%	55.02%
# of Eligible Years	3,032	294	1,329	5,880	4	79	7,127	22	454	18,223	149,472
% Eligibles Receiving / Eligible Years	86.49%	78.16%	92.31%	89.34%	52.17%	92.99%	85.42%	67.42%	113.13%	87.94%	81.41%
# of Visits (Frequency)	9,316	525	4,341	22,805	4	159	19,021	60	1,908	58,139	385,785
# of Visits per Eligible	1.76	0.84	1.42	2.25	0.57	1.10	1.59	1.40	2.52	1.92	1.74
# of Visits per Eligible Year	3.07	1.78	3.27	3.88	1.04	2.03	2.67	2.70	4.20	3.19	2.58
HealthCheck and/or Non-HealthCheck Health Care Visit	ts, Ages 0 - 20										
# of Eligibles	5,295	623	3,067	10,115	7	145	11,985	43	758	30,318	221,186
# of Eligibles Receiving	2,706	245	1,227	5,277	2	77	6,640	15	569	16,758	137,341
% Eligibles Receiving / Total Eligibles	51.10%	39.33%	40.01%	52.17%	28.57%	53.10%	55.40%	34.88%	75.07%	55.27%	62.09%
# of Eligible Years	3,032	294	1,329	5,880	4	79	7,127	22	454	18,223	149,472
% Eligibles Receiving / Eligible Years	89.25%	83.26%	92.33%	89.74%	52.17%	98.09%	93.17%	67.16%	125.24%	91.96%	91.88%
# of Visits (Frequency)	10,842	774	5,447	28,888	7	225	25,163	71	2,454	73,871	502,688
# of Visits per Eligible	2.05	1.24	1.78	2.86	1.00	1.55	2.10	1.65	3.24	2.44	2.27
# of Visits per Eligible Year	3.58	2.63	4.10	4.91	1.83	2.87	3.53	3.18	5.40	4.05	3.36
Newborn Discharges											
# of Eligibles	6,391	751	3,799	12,377	10	173	14,881	56	935	37,325	278,613
# of Eligible Years	3,532	343	1,595	6,933	5	89	8,514	28	541	21,581	183,582
# of Discharges	54	33	148	638	0	6	707	2	40	1,628	9,995
Total Days of Stay	105	113	366	1,704	0	12	1,732	6	862	4,900	30,674
Average Length of Stay	1.94	3.42	2.47	2.67	0.00	2.00	2.45	3.00	21.55	3.01	3.07
Discharges per 1,000 Eligibles	8	44	39	52	0	35	48	36	43	44	36
Discharges per 1,000 Eligible Years	15	96	93	92	0	67	83	71	74	75	54

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Data for Recipients in the Northeastern Region

	снѕ	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs
WOMEN'S HEALTH											
PAP Test, Ages 15 - 20											
# of Eligibles	468	52	258	813	0	10	1,100	1	54	1,676	16,997
# of Eligibles Receiving	96	7	0	0	0	2	193	0	16	314	3,660
% Eligibles Receiving / Total Eligibles	20.51%	13.46%	0.00%	0.00%	0.00%	20.00%	17.55%	0.00%	29.63%	18.74%	21.53%
# of Eligible Years	189	16	85	349	0	4	481	0	26	716	8,865
% Eligibles Receiving / Eligible Years	50.93%	43.75%	0.00%	0.00%	0.00%	50.00%	40.11%	0.00%	61.34%	43.85%	41.29%
PAP Test, Age 21+											
# of Eligibles	984	116	630	2,084	3	25	2,582	13	170	3,859	42,717
# of Eligibles Receiving	195	25	0	0	1	7	525	3	52	808	10,594
% Eligibles Receiving / Total Eligibles	19.82%	21.55%	0.00%	0.00%	33.33%	28.00%	20.33%	23.08%	30.59%	20.94%	24.80%
# of Eligible Years	438	44	228	943	1	10	1,206	6	81	1,786	24,628
% Eligibles Receiving / Eligible Years	44.50%	57.14%	0.00%	0.00%	109.09%	72.41%	43.53%	50.70%	64.20%	45.25%	43.02%
Mammography, Ages 21+											
# of Eligibles	984	116	630	2,084	3	25	2,582	13	170	6,323	53,226
# of Eligibles Receiving	49	2	6	37	0	0	68	1	6	169	2,346
% Eligibles Receiving / Total Eligibles	4.98%	1.72%	0.95%	1.78%	0.00%	0.00%	2.63%	7.69%	3.53%	2.67%	4.41%
# of Eligible Years	438	44	228	943	1	10	1,206	6	81	2,957	31,081
% Eligibles Receiving / Eligible Years	11.19%	4.57%	2.63%	3.92%	0.00%	0.00%	5.64%	16.90%	7.41%	5.72%	7.55%
Mammography, Ages 50+											
# of Eligibles	24	2	13	38	0	0	45	1	1	117	991
# of Eligibles Receiving	0	1	3	5	0	0	9	0	1	19	125
% Eligibles Receiving / Total Eligibles	0.00%	50.00%	23.08%	13.16%	0.00%	0.00%	20.00%	0.00%	100.00%	16.24%	12.61%
# of Eligible Years	12	1	5	22	0	0	24	0	1	65	574
% Eligibles Receiving / Eligible Years	0.00%	171.43%	58.06%	22.64%	0.00%	0.00%	36.86%	0.00%	109.09%	29.08%	21.76%

<sup>\*\*\*</sup> PAP Test averages (NE Region, All HMOs) exclude HMOs not reporting data for these indicators.

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Data for Recipients in the Northeastern Region

	Date	TOT IXCO	ipients	iii tiic iv	oi tiicast	ciii iteg			1		
	CHS	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs
GENERAL HEALTH											
Emergency Room Visits Without Admission, Ages 0 - 5											
# of Eligibles	2,917	344	1,663	5,985	5	84	6,341	25	449	16,889	113,923
# of Eligible Years	1,665	163	721	3,426	3	44	3,655	14	265	9,958	73,260
# of Visits (Frequency)	216	88	39	207	1	7	2,272	4	82	2,916	2,998
# of Visits per Eligible	0.07	0.26	0.02	0.03	0.20	0.08	0.36	0.16	0.18	0.17	0.03
# of Visits per Eligible Years	0.13	0.54	0.05	0.06	0.34	0.16	0.62	0.28	0.31	0.29	0.04
Emergency Room Visits Without Admission, Ages 6 - 14											
# of Eligibles	1,965	224	1,148	3,428	2	51	4,606	15	264	11,067	89,480
# of Eligible Years	1,087	105	485	1,951	1	29	2,724	7	152	6,541	59,871
# of Visits (Frequency)	63	16	14	61	0	0	831	1	33	1,019	1,052
# of Visits per Eligible	0.03	0.07	0.01	0.02	0.00	0.00	0.18	0.07	0.13	0.09	0.01
# of Visits per Eligible Years	0.06	0.15	0.03	0.03	0.00	0.00	0.31	0.15	0.22	0.16	0.02
Emergency Room Visits Without Admission, Ages 15 - 20											
# of Eligibles	647	75	348	1,126	0	16	1,599	3	76	3,750	30,267
# of Eligible Years	280	26	123	503	0	6	747	1	37	1,725	16,341
# of Visits (Frequency)	33	11	7	28	0	0	379	0	12	470	482
# of Visits per Eligible	0.05	0.15	0.02	0.03	0.00	0.00	0.24	0.00	0.16	0.13	0.02
# of Visits per Eligible Years	0.12	0.42	0.05	0.06	0.00	0.00	0.51	0.00	0.32	0.27	0.03
Emergency Room Visits Without Admission, Ages 21+											
# of Eligibles	1,135	131	744	2,336	3	28	2,977	13	183	7,226	59,456
# of Eligible Years	500	48	266	1,053	1	11	1,387	6	87	3,359	34,110
# of Visits (Frequency)	55	41	18	69	0	0	994	2	39	1,218	1,257
# of Visits per Eligible	0.05	0.31	0.02	0.03	0.00	0.00	0.33	0.15	0.21	0.17	0.02
# of Visits per Eligible Years	0.11	0.85	0.07	0.07	0.00	0.00	0.72	0.34	0.45	0.36	0.04
Emergency Room Visits Without Admission, All Ages											
# of Eligibles	6,391	751	3,799	12,377	10	173	14,881	56	935	37,325	278,613
# of Eligible Years	3,532	343	1,595	6,933	5	89	8,514	28	541	21,581	183,582
# of Visits (Frequency)	367	156	78	365	1	7	4,476	7	133	5,590	5,723
# of Visits per Eligible	0.06	0.21	0.02	0.03	0.10	0.04	0.30	0.13	0.14	0.15	0.02
# of Visits per Eligible Years	0.10	0.46	0.05	0.05	0.21	0.08	0.53	0.25	0.25	0.26	0.03

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Data for Recipients in the Northeastern Region

	снѕ	DNC	MHS	NHP	PHY	SHP	THP	UHC	UHP	NE Region	All HMOs
GENERAL HEALTH											
Recipients with One or More Primary Care Visits											
# of Eligibles	6,391	751	3,799	12,377	10	173	14,881	56	935	37,325	278,613
# of Eligibles Receiving	2,906	284	1,601	6,863	1	106	7,964	24	573	20,322	159,546
% Eligibles Receiving / Total Eligibles	45.47%	37.82%	42.14%	55.45%	10.00%	61.27%	53.52%	42.86%	61.28%	54.45%	57.26%
# of Eligible Years	3,532	343	1,595	6,933	5	89	8,514	28	541	21,581	183,582
% Eligibles Receiving / Eligible Years	82.28%	82.90%	100.37%	98.99%	21.05%	118.99%	93.54%	85.21%	105.91%	94.16%	86.91%
# of Visits (Frequency)	8,330	722	4,671	23,671	3	292	26,123	77	1,965	65,854	504,769
# of Visits per Eligible Receiving	2.87	2.54	2.92	3.45	3.00	2.75	3.28	3.21	3.43	3.24	3.16
# of Visits per Eligible Year	2.36	2.11	2.93	3.41	0.63	3.28	3.07	2.73	3.63	3.05	2.75
Recipients with Opthalmologist/Optometrist Visits											
# of Eligibles	6,391	751	3,799	12,377	10	173	14,881	56	935	37,325	278,613
# of Eligibles Receiving	2,637	6	1,527	6,403	0	0	93	5	79	10,750	60,255
% Eligibles Receiving / Total Eligibles	41.26%	0.80%	40.19%	51.73%	0.00%	0.00%	0.62%	8.93%	8.45%	28.80%	21.63%
# of Eligible Years	3,532	343	1,595	6,933	5	89	8,514	28	541	21,581	183,582
% Eligibles Receiving / Eligible Years	74.67%	1.75%	95.73%	92.36%	0.00%	0.00%	1.09%	17.75%	14.60%	49.81%	32.82%
# of Visits (Frequency)	7,283	11	4,330	21,379	0	0	136	5	137	33,281	169,161
# of Visits per Eligible Receiving	2.76	1.83	2.84	3.34	0.00	0.00	1.46	1.00	1.73	3.10	2.81
# of Visits per Eligible Year	2.06	0.03	2.71	3.08	0.00	0.00	0.02	0.18	0.25	1.54	0.92
Recipients with Hearing Specialist Visits											
# of Eligibles	6,391	751	3,799	12,377	10	173	14,881	56	935	37,325	278,613
# of Eligibles Receiving	192	4	96	329	0	11	163	0	0	795	4,992
% Eligibles Receiving / Total Eligibles	3.00%	0.53%	2.53%	2.66%	0.00%	6.36%	1.10%	0.00%	0.00%	2.13%	1.79%
# of Eligible Years	3,532	343	1,595	6,933	5	89	8,514	28	541	21,581	183,582
% Eligibles Receiving / Eligible Years	5.44%	1.17%	6.02%	4.75%	0.00%	12.35%	1.91%	0.00%	0.00%	3.68%	2.72%
# of Visits (Frequency)	398	14	283	1,697	0	13	196	0	0	2,601	16,380
# of Visits per Eligible Receiving	2.07	3.50	2.95	5.16	0.00	1.18	1.20	0.00	0.00	3.27	3.28
# of Visits per Eligible Year	0.11	0.04	0.18	0.24	0.00	0.15	0.02	0.00	0.00	0.12	0.09

AHP: Atrium Health Plan

CCR: Coordinated Care Health Plan

CHS: Compcare
DNC: Dean Health Plan
FAM: Family Health Plan

GHC: Group Health Cooperative of South Central WI

GHE: Group Health Cooperative of Eau Claire

GLX: Greater LaCrosse Health Plan

HUM: Humana

MCH: Mercy Care Health Plan MHS: Managed Health Services NHP: Network Health Plan PHY: Physicians Plus SHP: Security Health Plan THP: Touch Point Health Plan UHC: United HealthCare UHP: Unity Health Plans

VHP: Valley Health Plan